

GENERAL INFORMATION

- **“RESORT SEASON”** is May 1st - October 31st
- **PHONE ASSISTANCE**, including reservations, for current and future guests: **(586) 250-2800**
- **RESERVATIONS:**
 - Site Types: Standard, Premium, and Lakeview/Lakefront. Please see rate chart for details and description. Specific reserved site is not guaranteed.
 - Groups, of any size, cannot be accommodated and/or reserve guaranteed adjoining sites, during Peak season.
- **NO REFUNDS for inclement weather, or once stay commences.**
- **CHECK-IN/CHECK-OUT:**
 - **Arrival time** is between 2:00 pm – 9:00 pm
 - **As a courtesy to your fellow RV’ers, please no arrivals after 9:00 pm.** If you run into a delay, please notify us.
 - **Upon arrival at RV Resort, please park your RV only on your reserved site.**
 - **Between 2:00 – 5:00 pm:** Once settled, please go to the office to check-in.
 - **Between 5:00 – 9:00 pm:** Once settled, go to the office to retrieve your Welcome Folder with your name on it (which contains your bath house key FOB). Please call (586) 250-2800 the next morning to check-in.
 - **Check-out time is Noon.** Failure to check out by Noon, with or without prior approval, will result in additional daily charge.
- **Quiet hours are from 10:00 pm to 8:00 am** each day and will be strictly enforced. Please be considerate to Northpointe Shores RV Resort guests, as well as, respect the privacy of other guests. This includes departure prior to 8:00 am.
- **Bath house and Laundry access** is allowed 24 hours per day via key FOB. Please return key FOBs in the **black locked drop box** outside of the registration office before departure. \$25.00 each will be assessed if not returned at check-out.
- **First class mail** should not be delivered to Northpointe Shores RV Resort. For monthly guests, we recommend a P.O. Box at the Anchorville Post Office. The Post Office is 1 mile away, and the rate is \$31.00 for six months. **Trackable packages** (Fedex, UPS, USPS Express or Priority) will be accepted at the Resort. Please include your Site number in the shipping address, so your package can be delivered directly to you.

NEARBY RESOURCES

- **NORTHPOINTE STORAGE**
 - Contact: (586) 725-8871. <http://www.northpointestorage.com/>
 - Storage available for RVs, boats, trailers, and jet skis.
 - Located at 9926 Marine City Hwy., Casco Township, MI 48064
- **NORTHPOINTE SHORES MARINA. RV guests need Marina reservations prior to arrival.**
 - Contact: (586) 250-2800, #2 <http://www.northpointeshoresmarina.com/>
 - Private boat launch, wet wells, and dry wells (land parking).
 - Located at 10477 Dixie Hwy., Ira, MI 48023.
- **THE COTTAGES AT NORTHPOINTE**
 - Contact: (586) 250-2800, #3 <http://www.northpointeshoresmarina.com/>
 - Three Units: 2 bedroom (sleeps 4), 1 bedroom (sleeps 4), and Studio (sleeps 2)
 - Located at 10477 Dixie Hwy., Ira, MI 48023.

RULES AND REGULATIONS

The following Rules and Regulations exist to ensure the safety and enjoyment of all Guests at Northpointe Shores RV Resort. Your cooperation is appreciated.

- Rules and Regulations are subject to change.
- **GUEST CONDUCT:**
 - **DEFINITIONS:** **Guest** – Registered guest staying overnight in RV at reserved site.
Visitor – Visiting a registered guest for the day (not staying overnight).
 - **Maximum four (4) registered guests per RV site. Guest #3 and Guest #4 fee is \$15.00/day each.** Names to be provided during reservation process. Registered guests must occupy their reserved site. **No parties**, loud music or unruly behavior will be allowed.
 - **Alcohol is permitted. Excessive use will not be tolerated.** Underage drinking or drug use will be reported to law enforcement officers and offenders will be banned from the resort. We reserve the right to remove you from your site without any refund.
 - **Proper attire** is required in shared community areas.
 - **No fireworks** of any kind allowed.
 - **No firing weapons** of any kind allowed.
 - **No smoking in or around** any Northpointe Shores RV Resort structure such as community fire ring area, office, bath house, or other resort buildings. Smokers must dispose of cigarette butts in receptacles provided.
 - **Golf carts are allowed** (one per site). No off-road travel is allowed. No ATVs or mopeds. No skateboards or hoverboards. Electric scooters, bicycles and rollerblades are allowed and may be used during daylight hours only.
 - **Operating of drones is not permitted** on the Resort premises. Please see Resort Host for alternate location.
- **VISITORS:**
 - Northpointe Shores RV Resort reserves the right to limit the number of visitors to a **maximum of four (4) per site at any given time.** Guests must be present and are responsible to ensure that his/her visitors are aware of Northpointe Shores RV Resort rules and Resort etiquette, and ensure they will abide by them.
 - **All guests must register their “day use” visitors** by calling (586) 250-2800. Visitors will receive a vehicle pass upon arrival. Visitors will need to park in the overflow parking area. Visitors must depart Resort by 10:00 PM.
 - **Pets--visitors may not** bring their pets to Northpointe.
- **VEHICLES:**
 - **Speed limit** within North Pointe Shores RV Resort is **5 MPH.**
 - The testing, repair (other than minor repairs) or tuning of vehicles is not allowed in the resort. Guests without a current driver’s license may not operate **any** motorized vehicles in the RV resort. No unlicensed vehicles are allowed.
 - **Vehicle passes** - Guests will receive vehicle passes (max. 2 passes per site) at check-in. This is for your protection so that our managers will recognize when unauthorized vehicles are on the premises. **Pass must be displayed on your vehicle**--either hanging from the mirror or on the driver’s side dash. Site number must be visible. All vehicles parked on Resort premises must have a Guest or Visitor vehicle tag.

- **PETS:**
 - **Pets are allowed (2 maximum per site). No “aggressive” breeds or any that shows aggressive behavior. Service animals welcome*.** Management reserves the right to require a picture and proof of breed prior to arrival, and to make decisions as needed. Breeds not accepted include, but are not limited to: Pit Bull Terriers, Staffordshire Terriers, Rottweilers, German Shepherds, Presa Canarios, Chow Chows, Doberman Pinschers, Akitas, Wolf-hybrids, Mastiffs, Cane Corsos, Great Danes, Alaskan Malamutes, and Siberian Huskies. . If your dog displays dangerous behaviors you will be asked to remove your dog, and/or leave the resort.
 - **Pets must be kept on a 6’ leash at all times**, cleaned up after, and not left unattended at sites. There will be \$100 fine for not picking up after your pet. Dog pens allowed on the concrete patio only. Pets must be kept inside at night.
 - **No pets allowed in resort buildings, such as:** office, bathhouse, and Stone House. Service animals welcome.*
 - A current rabies inoculation certificate must be presented for each pet on the site.
 - **Barking dogs will not be tolerated.**
 - **IMPORTANT—Prior to utilizing the community park area with your pet**, please utilize the grassy across from site 24 – 34, which is along the fence from the dumpster to the lake as a “potty” area (shown on Resort map as “dog run”). Please dispose of pet waste in the dumpster or designated receptacle, in a bag that is closed at the top.
 - **After visiting the “dog run”**, dogs are allowed in all of the grassy areas and patios of the community park near the lake.
 - Please do not walk your dog on the street that is marked “private residential road” on the Resort map.
 - Pets may not accompany your visitors. Pets owned by registered guests only.
- **RV’s:**
 - **Class A, Class B, Class C, 5th Wheels, Travel Trailers, and Truck Campers only allowed.** Pop-up campers, hybrid campers, and tents for camping purposes are not allowed.
 - **RV exterior** must be clean and in good condition.
 - **RVs are to be no more than 10 years old.** However, exceptions may be made on a per-case basis – with advance approval via photos. Northpointe Shores RV Resort shall be the sole determining entity as to which RVs are acceptable, regardless of age. Only one RV per site.
 - **Landing gear** must be on the concrete pad.
 - **Sale of your RV on-site** is allowed. You must get prior approval to sell RV and there will be no guarantee that the RV can stay on site. No “For Sale” signs allowed on lot or RV. All sales must be posted in the office. Guests must notify the office if replacing RV.
 - **Temporary RV removal:** Guests are responsible to inform office if RV is to be temporarily removed for travel or repairs. If RV is off-site without proper notification, the guest may be deemed to have abandoned the site, and the site may be released to other individuals.
 - **RV must be portable** and remain portable in the event that it must be removed off the site for maintenance purposes.

* Americans with Disabilities Act (ADA) “service animal” definition: A service animal means any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Please refer to website for details: <https://adata.org/publication/service-animals-booklet>

- **SITES:**
 - **Northpointe Shores RV Resort reserves the right to inspect all sites and refuse service to anyone.**
 - Guest is responsible for placing RV on site. Guest will keep lot neat.
 - Only lawn furniture outside (no couches, recliners, etc.). No garbage or misc. items left outside.
 - **Clotheslines**, or hanging clothes or towels on RV, are not allowed.
 - **Propane tanks** should be housed within the RV.
 - **Canopies or screen rooms** allowed on patio only (as much as possible), and must not hinder lawn care on Tuesday afternoons.
 - **Please do not use empty sites for any purpose.**
 - **Flags and banners:** Political, or controversial, flags and banners are not prohibited on RV sites.
 - **Lawn care: Mowing will take place on Tuesday afternoons.** Northpointe Shores RV Resort will trim and mow the lawn at your site. Please remove all items from grassy area to prepare for mowing, with hoses and electrical cords on concrete as much as possible.
 - **Picnic tables** should remain on patio. Grills, other cooking equipment, or any objects that could cause harm should not be placed, or used, on resort picnic tables.
 - **Washing** of RV's is permitted.
 - **Small outdoor portable propane fire pits and Solo Stoves** are permitted—bring your own. Other types of wood fire pits are not permitted at the RV site.
 - **Termination:** Site occupancy can be terminated without a refund by owner for violations of Northpointe Shores RV Resort rules, such as, but not limited to: non-payment, unruly behavior, fighting and domestic activities. RV units will have to be removed from park within 10 days of eviction notice. After 10 days, there will be a \$50 per day charge for storage. Payment of \$50 per day storage charge will be paid before RV unit leaves the park.
 - **If you choose to quit camping, or move your unit out, you are responsible to pay any remaining balance due on reservation account. There will be no refunds.**
- **TRASH:**
 - **Trash** is to be placed inside dumpster. Please put trash in strong plastic trash bags that are closed at the top.
 - **Dumpsters are provided** for normal garbage generated at our resort. Do not store food or garbage outside your RV as it may attract unwanted animals. Cut and flatten boxes. Appliances, building materials, lawn chairs, grills, equipment, and similar items may not be placed in the dumpsters. Such items should be taken with you when you leave, or if necessary, arrangements can be made at the office for a \$50 disposal fee.
- **COMMUNITY PARK:**
 - **No swimming / No Lifeguard on duty.** Emergency ladder and life ring are provided for safety purposes.
 - **Fishing** is allowed. Must abide by all state and federal laws. Please refer to site map for designated fishing area.
 - **No glass** bottles or containers in the community park.
 - **No canopies** in the community park.
 - **Docking or mooring** of motorized boats and personal watercraft, temporary or otherwise, is not permitted on or in the Resort sea wall area. Launching of canoes, kayaks, and inflatable rafts (non-motorized) is permitted.

- **Lakeside Patio Fire Pit:** Please purchase firewood locally.
- **Gas Fire Ring:** Operating instructions are in Welcome Folder.
- **Walking Path:** Please refer to site map.
- **Marina Gate:** The gate going to the Marina is for registered RV guests that have rented a boat well—ONLY. To access the gate, please walk in front (lake side) of the Stone House.

MONTHLY GUESTS

- In **addition** to the Rules and Regulations listed above, the following Rules and Regulations apply to Monthly Guests.
- **Site balance**, after deposit, is due on the 15th of each month (equal payments).
- **Electric meters** will be **read on the 18th of each month** for monthly guests. Payment for electric is **due the 15th of the following month**. A 10% late fee is charged after the 15th. Monthly guests will be emailed their bills. You will need to make arrangements with the office if you would like your bill sent to you in the mail. **Payment of final electric meter reading balance will be due before leaving resort.**

Your cooperation regarding all rules, for the safety and enjoyment of all guests, will be much appreciated.

Northpointe Shores RV Resort Owners and Staff